



# 2021 SUMMER factsheet

EXCLUSIVE  
*Hospitality*



## Granada Luxury Beach

Opening Date	01 / 06 / 2019	Concept	Ultra All-Inclusive (UAI)
Category	5* Hotel	Postal Address	Avsallar Mh. İncekum Cd. No:72 07410 Alanya / ANTALYA
Company Name	MRH TURİZM OTEL İŞLETMELERİ SAN. ve TİC. A.Ş.	Province	Antalya - Turkey
Season	Open 12 months a year	Telefon	90 242 517 07 07
Total Area	10.000 m <sup>2</sup>	Fax	90 242 517 07 77
Total Number of Rooms	382	E-mail	info@granada.com.tr
Total Number of Beds	764	Web	www.granada.com.tr

## Distances and Transportation

Antalya Airport	101 km.
Antalya City Center	111 km.
Nearest Center	3 km Alanya, Center (Avsallar) 500 mt
Transportation Means	VIP Transfer, Bus, Taxi (paid service)
Distance from the Sea , Beach Length and Features	The facility, which is by the sea, has a 100 m long sand beach and a pier established on an area of 1700 m <sup>2</sup> .
NOTE: The pier will go into service between May 1st and May 15th, 2021. This may change due to weather conditions.	

## Greeting & Send-off

Special greeting by the Entrance
“Welcome” card for VIP guests.
C/in opportunity with food and drinks for guests during entrance - greeting.
Valet Attendant Service



## Accepted Credit Cards

Master Card ✓

Visa Card ✓

## Languages

Turkish, German, English, Russian

## Resources in the Facility

Table Tennis (Ball and racquets) (Free)	Mini Cinema (Free)	Game Hall (Paid)	Massage, Spa&Wellness, Jacuzzi (paid)
Dart (Free)	Highchair (Free)	A'la Carte Restaurant (Pre-reservation) Paid	Hookah (paid)
Wireless Internet Connection (Free)	Water Slide Pool (Free)	Water Sports (Paid)	Doctor, Medical Services and Medicine (paid)
Beach Umbrella, cushion, sunbed, towel (Free)	Shopping Center and Rent-a-car (Paid)	Room Service (Paid)	Fresh squeezed juices (Paid)
Hammam, sauna, steam room (Free)	Vitamin Bar - Relax Bar (Spa / Indoor Pool) (Paid)	Laundry room and ironing service (Paid)	Telephone, Fax Service (Paid)
Fitness Center (Free)	Pavilion (on the pier) 09:00 - 19:00 (Paid)	Pavilion (On the pier-Dinner) 20:00 - 24:00 (Paid)	Room safe (Free)



## Swimming Pools

Pools	Depth (cm)	(m <sup>2</sup> )	Location
Outdoor Pool - Fresh water	140	666	Outdoor Area
Outdoor Kids Pool (separate from the main pool) - Fresh water	35	35	Outdoor Area
Water Slide Pool Fresh water	140	75	Outdoor Area
Indoor Pool Fresh water - Heated	140	95	Spa Wellness Indoor area
Indoor Kids Pool Fresh water - Heated	35	8	Spa Wellness Indoor area
Jacuzzi (Free)	90	12	At the Indoor Swimming Pool
Jacuzzi (Paid)	90	12	At the Spa & Wellness Center

\*Towel, sunbed, beach umbrella services are free of charge at all pools.

\*Pool utilization may change due to season and weather conditions.

## Entertainment & Activities

	Reservation	Pricing	Use
Day-long animation activities	-	free	Everyday
Amphitheatre (Evening Shows)	-	free	Everyday
Live music on certain days of the week	-	free	Everyday
Live piano performance	-	free	Everyday
Cinema	-	free	On certain days of week
Beach volleyball	Required	free	Everyday
Table Tennis	-	free	Everyday
Dart	Required	free	Everyday
Billiards, game hall	-	paid	Everyday



## Spa & Wellness 2235 m<sup>2</sup>

	Reservation	Pricing	Use
Turkish Bath / Sauna / Steam Room	-	free	Everyday
Recreation Areas	-	free	Everyday
Indoor Swimming Pool	-	free	Everyday
Jacuzzi	-	paid	Everyday
Fitness Center	-	free	Everyday
Spa & Health Applications	Required	paid	Everyday
Cosmetic and Beauty Applications	Required	paid	Everyday

## Grandy Kids Club

For ages 04-12	Reservation	Pricing	Use
Mini Club (1 in the main building - Indoor area)	-	Free	Everyday (On certain hours)
Outdoor and indoor playgrounds	-	Free	Everyday
Entertainment and activities for children	-	Free	Everyday

### Child-Friendly

### Baby-Friendly

Restaurant special for children and kids buffet at dinner	Baby bed
Fun service special for children at the restaurant	Baby care unit
Packaged ice cream service special for children (12:00-16:00)	Microwave at the main restaurant
Small aquapark	Formula heater at the main restaurant
Kids pools (outdoor and indoor area)	Formula, soup heating-up service by the room service.
1 mini club	Blender/mixer at the main restaurant
Trained personnel at the mini club	Highchairs at the main restaurant
Outdoor and indoor playgrounds	Bib
Entertainment activities for children-mini disco in the evening	Formula bowl at the main restaurant
Formula, soup heating-up service through room service.	



## Disability-Friendly

4 Rooms for the Disabled (35m <sup>2</sup> - 1 double bed + 1 single bed)
Ramps at general areas
Pool lifts at certain pools
Wheelchairs (paid) - Pre-reservation (Obtained from the doctor's office)

## Other Resources and Services

	Reservation	Pricing	Use
Pool with Slides	2 slides	Free	Everyday (On certain hours)
Meeting Hall Utilization	Required	Paid	Everyday
Wi-Fi at general areas	-	Free	Everyday
Laundry room - ironing service	-	Paid	Everyday
Towel service, sunbeds at the pool, beach and pier	-	Free	Everyday
Game Hall	-	Paid	Everyday
Central Air Conditioning		Free	Everyday
No pets allowed	-	-	

## Free Packages

Honeymoon Package	Marriage Anniversary Package
Champagne and and treat plate (Turkish delight, baklava, nuts, dried fruits) at the room on the day of entry.	Champagne and treat plate at the room (Turkish delight, baklava, nuts, dried fruits)
Room decoration	Table decoration at dinner
1-time breakfast service to the room during the accommodation	Room decoration
10% discount for 1 massage to be received at the spa center	Congratulation card
10% discount at the Pavilion	

## Regular Guests

Wine and treat plate (Turkish delight, baklava, nuts, dried fruits) at the room on the day of entry.
Room decoration
10% discount at the Pavilion and SPA
Congratulation card



**Ultra All-Inclusive**
**Gastronomy Concept**

Restaurants	Service	Pricing	Saat
La Carde Main Restaurant (Outdoor and indoor area)	Breakfast - open buffet	Free	07:00-10:00
La Carde Main Restaurant (Outdoor and indoor area)	Late Breakfast - open buffet	Free	10:00-11:00
La Carde Main Restaurant (Outdoor and indoor area)	Lunch - open buffet	Free	12:30-14:00
La Carde Main Restaurant (Outdoor and indoor area)	Dinner - open buffet	Free	19:00-21:00
La Carde Main Restaurant	Kids Buffet - open buffet	Free	18:30-19:30
La Carde Main Restaurant	Diet and Vegetarian Buffet - open buffet	Free	At Lunch and Dinner
Snack Bar (at the Beach)	Snack Menu - open buffet	Free	12:00-18:00
Snack A'La Carte Restaurant (outdoor area)	Snack Menu (with options)	Free	12:00-16:00
Patisserie (At the lobby)	Patisserie	Free	10:00-20:00
Snack Bar	Ice Cream	Free	12:00-16:00
La Carde Main Restaurant	Ice Cream	Free	20:00-21:00
La Carde Main Restaurant (Outdoor and indoor area)	Night Buffet (mini buffet) - open buffet	Free	22:00-24:00
La Carde Main Restaurant (Outdoor and indoor area)	Night Breakfast (mini buffet) - open buffet	Free	00:30-06:00

**A'La Carte Restaurants**

1 A'la Carte Restaurant	Reservation	Pricing	Hours
Red Rock A'La Carte Restaurant (International Cuisine)	Required - (capacity 150 pax)	Paid	19:00-21:00



## Bars

Bar	Service	Pricing	Hours
Pier Bar (Pier - outdoor area)	All Local drinks, Soft drinks	Free	10:00-24:00
Pool Bar (Outdoor area)	All Local drinks, Hot and Soft drinks	Free	10:00-18:00
Snack Bar (At the beach - Outdoor area)	All Local drinks, Hot and Soft drinks	Free	10:00-18:00
Lobby Bar (Indoor area)	All Local and Some Import Drinks, Soft drinks	Free	08:00-24:00
Vitamin Bar (Spa) Relax Bar (Indoor pool)	Hot and soft drinks (fresh fruit juices are paid)	Free	08:00-18:00
Red Rock Bar (Disco)	All Local and Some Import Drinks, Soft drinks	Free	23:00-02:00
Irish Pub	All Local and Some Import Drinks, Hot and Soft drinks	Free	22:00-06:00
Main Restaurant	Fresh Orange Juice	Free at morning breakfast only	07:00-10:00
Terrace - Outdoor area	Hookah	Paid	17:00-00:00

\*Top quality, special production drinks and bottled drinks, freshly squeezed fruit juices are paid.

## Minibar (filled daily)

Service	Content	Pricing	Hours
Minibar	Water, mineral water, beer, beverages, wafer, stick crackers	Free	Daily fill (08:30-16:30)
Other drinks can also be ordered through room service	Within the menu	Paid	24 hours





## Pavilions

	Service Content	Pricing - Reservation	Hours
Pavilion (Pier) is for 4 people. It is 56 m <sup>2</sup> .	Champagne, Fruit Platter, Snack Platter. Mini Bar, Soft Drinks, Beer	Paid Reservation required	09:00-19:00
VIP Pavilion (Pier) is for 8 people. It is 108 m <sup>2</sup> .	Champagne, Fruit Platter, Snack Platter. Mini Bar, Soft Drinks, Beer	Paid Reservation required	09:00-19:00

## Notes

The hotel has the right to make changes regarding service hours.

All activities and services provided outdoors may change due to the season and weather conditions.  
All rights of Granada Luxury Beach on this issue are reserved.

According to the 4207 numbered law, smoking at indoor areas is prohibited.

All drinks served are drinks that are drinks allowed for import by the Directorate of Customs.

## Our Certificates

Bureau Veritas - Safe Tourism Certificate-Granada Luxury Beach Hotel 2020

ISO 9001:2015 Quality Management System- certified by Bureau Veritas

ISO 14001:2015 Environment Management System- certified by Bureau Veritas.

ISO 10002:2018 Customer Satisfaction Management System-certified by Bureau Veritas.

ISO 22000:2018 Food and Safety Management System-certified by Bureau Veritas

## Our Awards

Holidaycheck 2021- Special Award- Granada Luxury Beach Hotel.

Otel Puan 2020- Award



Service Inclusive Services	Utilization		Room Types			
	Entry	Daily	Swarovski Suite	Love Standart Room	Standard Room	Room for the Disabled
Room m <sup>2</sup>			75 m <sup>2</sup>	35 m <sup>2</sup>	35 m <sup>2</sup>	35 m <sup>2</sup>
Land Side			-	14	117	4
Partial Sea Side			-	14	79	-
Sea Side			7	24	123	-
Total Bedrooms			1	1	1	1
Maximum accommodation capacity			2+1+baby	2	2+2/3+1	2+2
Number of bathrooms			1	1	1	1
Shower & WC			√	√	√	√
Jacuzzi			√	-	-	-
Sofa			-	√	√	-
Balcony			√	√	√	√
Table and chairs on the balcony			√	√	√	√
Floors			Partial Granite, Partial Carpet	Partial Granite, Partial Carpet	Partial Granite, Partial Carpet	Partial Granite, Partial Carpet
Minibar / free		√	√	√	√	√
Tea & Coffee Unit		√	√	√	√	√
TV			LED	LED	LED	LED
Telephone			√	√	√	√
Suitcase place			√	√		
Electronic Key System			√	√	√	√
Digital Safe			√	√	√	√
Bathrobe	√		√	-	-	-
Slippers	√		√	√	√	√
Hair Dryer			√	√	√	√
Air conditioning hot & cold (central)			√	√	√	√
WiFi / free (General Area)			√	√	√	√
Treat platter(Turkish delight, baklava, snacks, dried fruits)	√		√	√	-	-
Fruit Platter & Champagne	√		√	-	-	-
Late check-out (according to availability)			√	√	√	√
Laundry Service.			Extra Payment	Extra Payment	Extra Payment	Extra Payment
Dry Cleaning Service			Extra Payment	Extra Payment	Extra Payment	Extra Payment
A'la Carte Restaurants			Extra Payment	Extra Payment	Extra Payment	Extra Payment
Pavilion			Extra Payment	Extra Payment	Extra Payment	Extra Payment
Greeting with fresh flowers	√		√	-	-	-
Room service (Choosing from the menu)		√	Extra Payment	Extra Payment	Extra Payment	Extra Payment



## Halls

	Area m <sup>2</sup>	Height(m)	Width(m)	Length(m)	Theatre Arrangement	Class Arrangement	Banquet Arrangement	U Arrangement
Meeting Hall	375 m <sup>2</sup>	3,2 m	30 m	11 m	200 Pax	150 Pax		
Cinema Hall	55 m <sup>2</sup>	3,2 m	6,7 m	7,7 m	37 Pax			





### Granda Luxury Beach Hotel Map

- |                          |                         |                                 |                      |
|--------------------------|-------------------------|---------------------------------|----------------------|
| 1- Car Park              | 6- Kids Pool            | 11- Irish Bar                   | 16- Children's Park  |
| 2- Hotel Entrance & Exit | 7- Main Pool            | 12- Pool Bar                    | 17- Pier Bar & Disco |
| 3- Lobby Bar             | 8- La Car de Restaurant | 13- Amphi                       | 18- Pavillions       |
| 4- Lobby Terrace         | 9- SPA & Wellness       | 14- Snack Restaurant            |                      |
| 5- Aqua Park             | 10- Indoor Pool         | 15- Red Rock A'la Carte / Disco |                      |



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